

Emergency Cross-Connection Response Plan

A "Cross-Connection" is an unapproved connection between your drinking water supply, and any source or system containing non-drinking water.

In the event of contamination to the drinking water system due to a cross-connection on the premises, immediately notify Rowland Water District at 562-697-1726.

Once notified, the District will assist in implementing the following procedures:

1. Determine if recycled water is the source of the cross-connection.
2. Immediately shut down the recycled water supply to the facility at the meter and post "Do Not Drink" signs at all potable water fixtures and outlets.
3. Collect water samples from the potable water system and perform a 24-hour bacteriological analysis. Water samples should be collected from the closest acceptable point to the cross-connection.
4. Eliminate the cross-connection.
5. Drain the recycled water system and perform a shutdown test to verify cross-connection has been eliminated.
6. If the bacteriological analyses samples collected in Step 3 is positive, chlorinate the potable water system maintaining a chlorine residual of at least 50 mg/L for 24 hours. Otherwise proceed to Step 9.
7. Flush the potable water system after 24 hours and perform standard bacteriological analysis.
8. If the results from Step 7 are acceptable, proceed to Step 9. Otherwise repeat Steps 6 & 7.
9. Remove posted "Do Not Drink" signs and reactivate water systems.
10. Notify the District by written notice within 24 hours. The written notice is to include an explanation of the nature of the cross-connection, date and time discovered, and the steps taken to mitigate the cross-connection(s).

Site Address:
Business Name:
Contact Name:
Date & Time:
Location of Cross Connection:
Describe Incident and Steps to Mitigate: