



Minutes of the Special Meeting  
of the Board of Directors of the Rowland Water District  
August 27, 2024 – 6:00 p.m.  
3021 Fullerton Road  
Rowland Heights, CA 91748

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**PLEDGE OF ALLEGIANCE**

**ROLL CALL OF DIRECTORS**

President, Szu Pei Lu-Yang  
Vice President John Bellah  
Director Vanessa Hsu  
Director Robert W. Lewis  
Director Anthony J. Lima

**ABSENT:**

None

**OTHERS PRESENT:**

Dean Parra, HighRoad Information Technology, Inc.  
Jessica Howarth, HighRoad Information Technology, Inc.  
Mike Hill, HighRoad Information Technology, Inc.  
Tara Bravo-Mullaly, CV Strategies

**ROWLAND WATER DISTRICT STAFF**

Tom Coleman, General Manager  
Dusty Moisiso, Assistant General Manager  
Allen Davidson, Director of Operations  
Myra Malner, Director of Finance  
Gabriela Palomares, Executive Services Manager

**ADDITION(S) TO THE AGENDA**

None.

**PUBLIC COMMENT ON NON-AGENDA ITEM**

None.

**1. INFORMATION ITEMS**

**1.1 Cybersecurity Awareness Training Facilitated by Mike Para, HighRoad Information Technology**

Members of the Board participated in a cybersecurity awareness training session led by Jessica Howarth and Dean Parra of HighRoad Information Technology. Mrs. Howarth discussed best practices for safeguarding the organization’s data. Key topics included the importance of strong passwords and vigilance against suspicious phishing activity. As this was an informational presentation only, no Board action was taken.

**2. CLOSED SESSION** - Closed session was not held.

**General Manager’s and Directors’ Comments** – General Manager Tom Coleman reported on the following matters:

- Upcoming ACWA Fall Conference (December 3-5, 2024) and networking opportunities for Board members and staff.
- RWD’s participation in the WOP4R mentorship program
- Proposed recruitment in the Customer Service department to fill an upcoming vacancy

**Future Agenda Item(s)**

**Late Business** – None.

The meeting was adjourned at 8:07 p.m.

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SZU PEI LU-YANG  
Board President

Attest: \_\_\_\_\_  
TOM COLEMAN  
Board Secretary