

ROWLAND WATER SB272 Document
Updated 8/20/24

<u>PRODUCT</u>	<u>VENDOR</u>	<u>PURPOSE</u>	<u>DATA CATEGORY</u>	<u>CUSTODIAN</u>	<u>COLLECTION FREQUENCY</u>	<u>UPDATE FREQUENCY</u>
Harmony	Caselle	Utility Management / Cash Receipting	Usage Monitoring	Customer Service/Finance	Daily	As Needed
Connect	Caselle	Utility Management/Cash Receipting	Customer Relations/Billing	Customer Service/Finance	Daily	As Needed
XC2 Backflow Prevention	XC2 Software	Backflow Management	Water Management	Operations	AS Needed	As Needed
WIMS	HACH	Water Information Management Software	Water Quality	Operations	Daily/Weekly	As Needed
Beyond Timesheets	Beyond Software	Time Card Management	Employee Tracking	HR/Finance	Daily	Quarterly
GasBoy	Gilbarco Veeder-Root	Fuel Management System	Fuel Usage Monitoring	Operations	Daily	As Needed
Pensoft	Pensoft	Employee Payroll Management	Payroll	Finance	Bi-Weekly	Yearly
Office365	Microsoft	Outlook Email/Calendar Tracking	Business Correspondence	HR/Finance/Operations	Daily	Yearly
Office365	Microsoft	Word/Excel/PowerPoint	Business Correspondence Documentations Spreadsheets Presentations	HR/Finance/Operations	Daily	Yearly
Revu	Bluebeam	PDF Creations/Editing	Business PDF Creations & Markups	Customer Service/Finance	Daily	Yearly
Reader	Adobe	PDF Documents	Business PDF Viewing	Customer Service/Finance/Operations	Daily	As Needed
SAP	Crystal Reports	Report Generations	Report Writing and Presentations	Customer Service/Finance	As Needed	As Needed
QuickBooks	Intuit	Accounting Software	Invoicing/Expense Tracking	Finance	Daily	Yearly
Greens hot	Greenshot	Image Capture	Image Capture and Annotation	Engineering/Operations/Finance	As Needed	As Needed
Pay Your Bill	StatusIQ	Online Billing Payment	Customer Web Payment Processing	Customer Service/Finance	As Needed	As Needed
GeoViewer	Nobel	GIS Mapping & Asset Management	Assest Management	Operations	Daily	Daily
Supervisory Control and Data Acquisition	GE Digital	Supervisory Control and Data Acquisition	Useage Monitoring	Operations/Maintance	Daily	Daily
WIN 911	Smart Sites	SCADA Alarms	Industrial Reporting Software	Operations	As Needed	As Needed