



# NEW Payment Portal

**NEW BILL PAY SERVICE COMING ON  
DECEMBER 14TH!**

Rowland Water District is excited to announce our new and improved bill pay service. This payment platform will feature a user-friendly portal and more features than before to view and pay bills online. You will be able to schedule payments, set it and forget it with AutoPay, and more. It's simple, safe, and secure!

**Please Note: As part of this change, current AutoPay customers will need to re-register with the new payment portal once it's live to continue automatic payments. We will send out additional notifications with more details and instructions when it's time to re-register.**

If you have any questions, please call the customer service number listed below starting on December 14th for assistance.



(562) 697-1726



[www.rwd.org](http://www.rwd.org)





# NEW Payment Portal

With our new platform, you can look forward to being able to:

- Pay using your e-Wallet, with Google Pay and Apple Pay
- Pay your utility bills anytime 24/7 via an easy-to-use online portal
- Set it and forget it with AutoPay – save time and avoid late or missed payments
- Pay by Text to get text notifications about your bill and if you're on the go
- Pay over the phone using a landline or mobile device using our 24/7 automated Pay by Phone feature.



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