



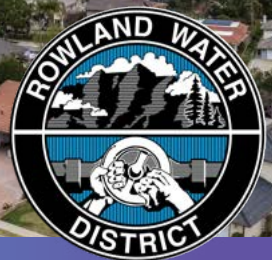
# ROWLAND QUARTERLY



## OUR OFFICE IS OPEN

**Welcome back!**

To better serve our customers, the Rowland Water District lobby will be open by appointment only. To make an appointment visit [www.rowlandwater.com/customer-service-lobby-appointments](http://www.rowlandwater.com/customer-service-lobby-appointments).



Rowland Water District | 3021 Fullerton Road, Rowland Heights, CA 91748 | [www.RowlandWater.com](http://www.RowlandWater.com)

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**Tom Coleman**  
*General Manager*

### Question Corner

#### What is a base service charge?

The service charge on your bill is a fixed amount based on the size of your meter. This charge covers the operational costs of providing water to your home, including water storage facilities, pumping maintenance, water testing and meter reading, which do not vary, no matter how much water is used.

**Just ask Brittnie!** Brittnie Van De Car, our Education & Community Outreach Coordinator, will track down the information and publish the answer in the next Rowland Quarterly. Send your questions to [bvandecar@rowlandwater.com](mailto:bvandecar@rowlandwater.com).





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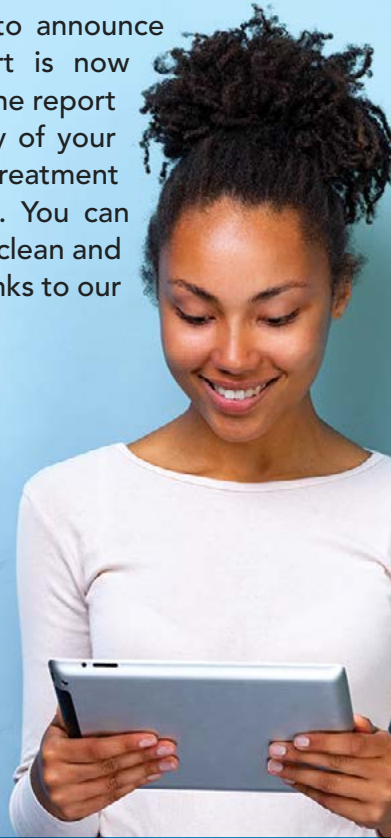
Summer Issue 2021



## The Water Quality Report is HERE

Rowland Water District is happy to announce the Annual Water Quality Report is now available online. Required by law, the report provides information on the safety of your drinking water, water sources, treatment and other projects and programs. You can rest assured your drinking water is clean and always there when you need it, thanks to our team of water professionals.

To view the report, please visit:  
[rowlandwater.com/water-quality](http://rowlandwater.com/water-quality).



## Working in Water

Please join us for our second community forum about exploring water industry careers on **October 20th-21st, from 4-6 p.m.**

Whether you are just entering the job market or looking for a different career in an exciting and promising field, these online webinars are for you!



You might be surprised by all the different types of jobs needed to deliver water to the **58,000** customers served by Rowland Water District. The District employs more than two dozen people who all play an important and vital role, from Customer Service representatives to Operations staff.



Details on how to register and participate via Zoom are available on our website, [www.RowlandWater.com](http://www.RowlandWater.com).

### COME EXPLORE THE POSSIBILITIES!

If you are interested in watching our latest event and learning more about exciting dynamic careers, please visit [rowlandwater.com/careers-in-water](http://rowlandwater.com/careers-in-water)

## In This Issue:

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Count how many you can find!



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## Rowland Water District

3021 Fullerton Road  
Rowland Heights, CA 91748

Phone

(562) 697-1726

Fax

(562) 697-6149

Hours:

Monday - Friday 7:00 a.m. to 4:30 p.m.

Friday: 7:00 a.m. to 3:30 p.m.

Closed alternating Fridays

After Hours Emergencies:

(562) 697-1726



#DiscoverRWD

[www.RowlandWater.com](http://www.RowlandWater.com)

# Saving Water is Up to All of Us



**WHAT CAN YOU DO?** Try these tips for reducing water use:



**Check for leaks regularly in your home and irrigation system.** Leaks not only waste water and money, they can damage your home and landscape.



**Take advantage of the many rebates** for water-saving devices such as high-efficiency toilets and clothes washers for inside the home and nozzles and rain barrels for outdoors through **SoCalWaterSmart.com**.



**Switch to a weather-based irrigation controller,** which automatically adjusts the amount of water delivered to your landscape based on temperature and other factors.



**Incorporate water-saving habits** by taking shorter showers, turning off the faucet when you brush your teeth and washing only full loads of dishes or clothes.

After two severely dry winters, California is facing serious drought conditions this summer, which serves as a reminder that we should all heed the call to make conservation a way of life.

Rowland Water customers proved during the last dry spell that they are up to the task. Numerous rebates are available for water-saving devices and appliances.



**THESE SMALL CHANGES MAKE A BIG DIFFERENCE!**

In addition to these tips, Rowland Water District has an exciting, innovative website focused on providing user-friendly information and resources related to water conservation. To learn more, visit [YourWaterFootprint.org](http://YourWaterFootprint.org)

## Water Awareness Poster Contest Winners Announced

Five local students won Rowland Water District's Water Awareness Poster Contest and will advance to regional judging. If selected, their work will be featured in Metropolitan Water District's 2022 'Water is Life' calendar, which focuses on wise water use for the benefit of all living things. **The winners are:**

### K-3rd Grade:

**1st Place** – Isaac Choy, first grade, Blandford Elementary School

**2nd Place** – Mia Luong, first grade, Blandford Elementary School

**3rd Place** – Stanley Liu, first grade, Blandford Elementary School

### 4th-6th Grade:

**1st Place** – Angel Rios, fifth grade, Jellick Elementary School

**2nd Place** – Amber Yu, fourth grade, Blandford Elementary School



The students received certificates and Amazon gift cards; their teachers also received Amazon cards and an art kit for their classrooms. Visit [rowlandwater.com/rwd-poster-contest](http://rowlandwater.com/rwd-poster-contest) to view the winning entries.

**PLEASE JOIN US IN CONGRATULATING THESE FINE ARTISTS!**

## WHERE ARE? WALLY & WENDY?

Count how many times you can find Wally and Wendy!



# Join Us for Free Landscape Classes



Are you ready to save water and money and create a beautiful, sustainable landscape? We want to help! Our 2021 Summer Landscape Series includes several online classes to help you get started or refresh your existing landscape.

Except for on-demand classes, all other sessions begin at 5 p.m. **To register for any of the classes below, please visit [rowlandwater.com/classes/](http://rowlandwater.com/classes/).** On-demand classes can be accessed up to three times with the provided login.

## DROUGHT TOLERANT PLANTS – ON-DEMAND IN AUGUST



Drought tolerant plants come from places throughout the world with similar climate conditions. They add unusual foliage and flowers as well as texture and interest to any landscape. Join this on-demand class to learn more about what they can add to your garden.

## LANDSCAPE CARE FOR HOMEOWNERS – AUGUST 25, 2021



Maintenance should not be a hassle when you know the proper techniques and tools to keep your landscape looking tip top throughout the year. Take this class to learn how and when to effectively care for your garden.

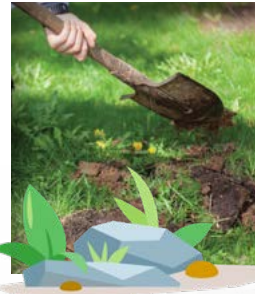


## SPRINKLER AND DRIP IRRIGATION BASICS – AUGUST 11, 2021

Irrigation basics are critical to managing your landscape. This class provides that knowledge and will assist you to troubleshoot problems as they arise. Both spray and drip

irrigation will be covered. Take this class and remove the irritation from irrigation.

## EASY STEPS TO LAWN CONVERSION – SEPTEMBER 22, 2021



Lawn Conversion projects can be overwhelming, but they don't have to be! Take this class to learn how to simplify the process, use resources wisely, and complete your project.



## 👍 Bonus Class!

If you are interested in learning about water in California, check this out:

## CALIFORNIA WATER PICTURE – SEPTEMBER 8, 2021

Have you ever wondered how water “works” in California? Take this class for an overview of the systems that are in place to move, treat and distribute the millions of gallons of water that Californians use every day.

